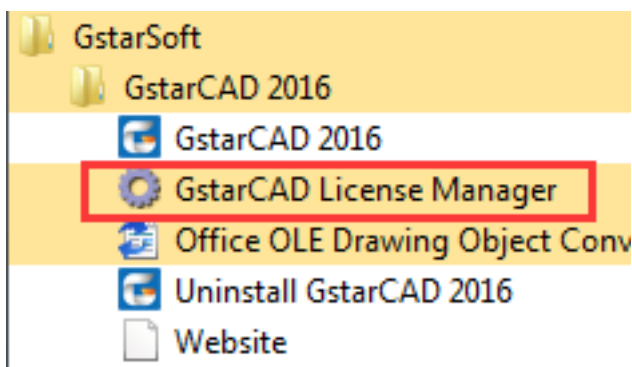


1004 GstarCAD Malaysia July 6, 2021 [Activate / Deactivate](#) 0 5708  
GstarCAD Deactivation, Stand-alone, Software-encryption (OFFLINE)

Click GstarCAD License Manager from Windows Start button > All Programs > Gstarsoft > GstarCAD 2016.

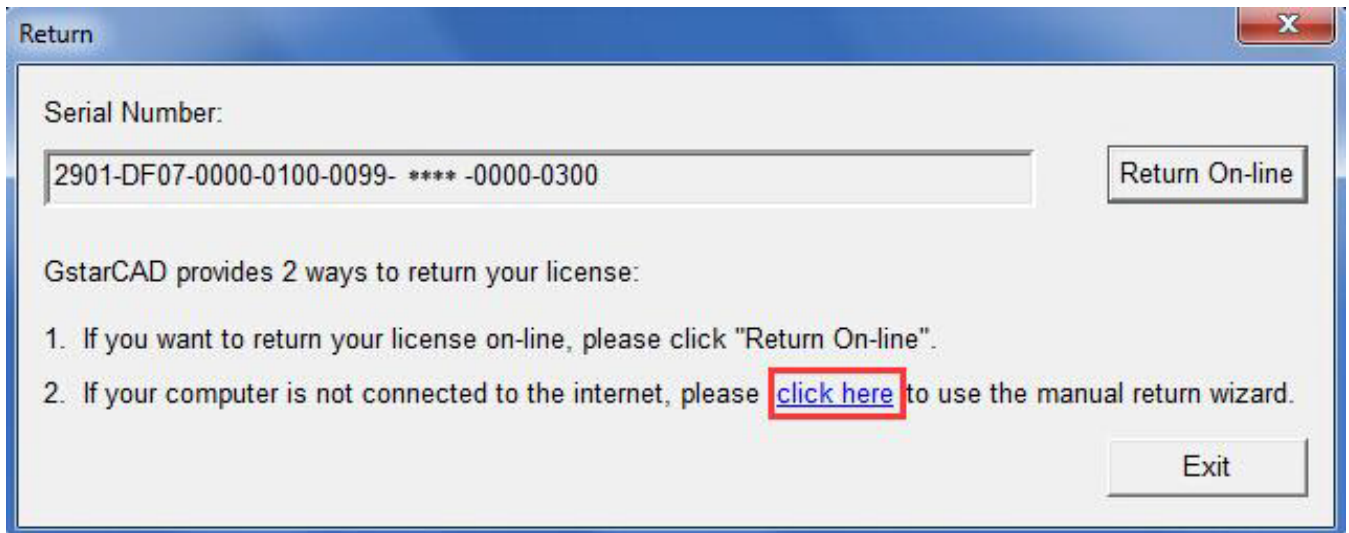


The screenshot shows the 'GstarCAD License Manager(1.2)' window. It contains a table with the following data:

Product/Edition/Language	Serial Number	Fulfillment Type	Status	Expiration da...	Fulfillment ID	Trust flag
GstarCAD Pro/2016/ENG	2901-DF07-0000-0100-0099- **** -0000-0300	Publisher Activation	Enabled	permanent	2901-DF07-0...	FULLY TRUSTED

At the bottom of the window, there are four buttons: 'Return License' (highlighted with a red box), 'Borrow', 'Return Borrowed', and 'Exit'.

Click “click here” to open the manual return wizard. *(Ignore this step if you run offline version of license manager)*



Return

Serial Number:

2901-DF07-0000-0100-0099- \*\*\*\* -0000-0300

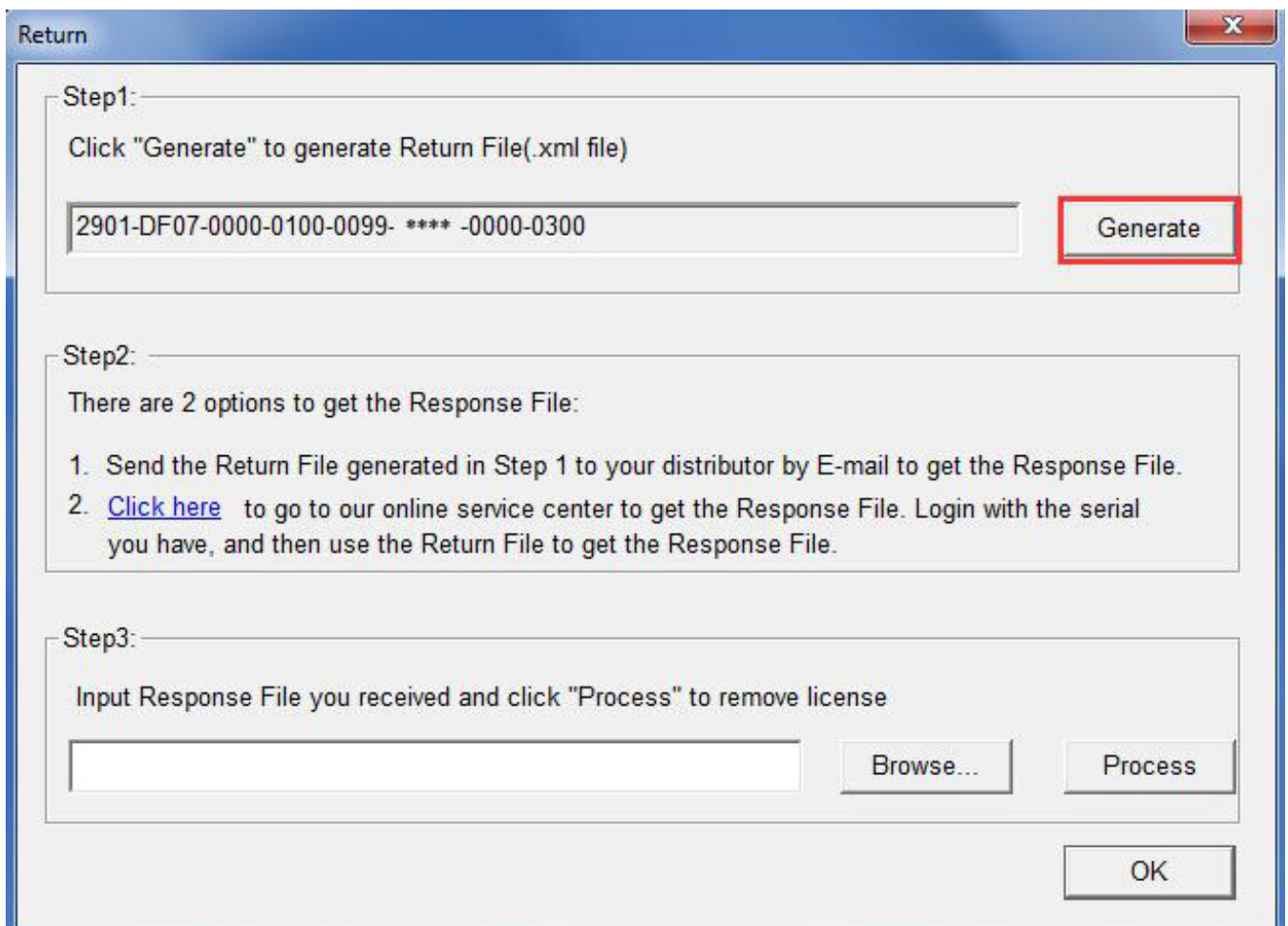
Return On-line

GstarCAD provides 2 ways to return your license:

1. If you want to return your license on-line, please click "Return On-line".
2. If your computer is not connected to the internet, please [click here](#) to use the manual return wizard.

Exit

Follow the Return wizard. Please click the "Generate" button to get the Return File which named by Serial Number with ".xml" extension and save it to the local computer.



Return

Step1:

Click "Generate" to generate Return File(.xml file)

2901-DF07-0000-0100-0099- \*\*\*\* -0000-0300

Generate

Step2:

There are 2 options to get the Response File:

1. Send the Return File generated in Step 1 to your distributor by E-mail to get the Response File.
2. [Click here](#) to go to our online service center to get the Response File. Login with the serial you have, and then use the Return File to get the Response File.

Step3:

Input Response File you received and click "Process" to remove license

Browse... Process

OK

Offline version of license manager show dialogue below.

Return/Repair

Return

Fulfillment ID:

3401-DF07-0000-0100-C9D9-9801-0000-0400

Generate

Browse...

Process

Repair

Fulfillment ID:

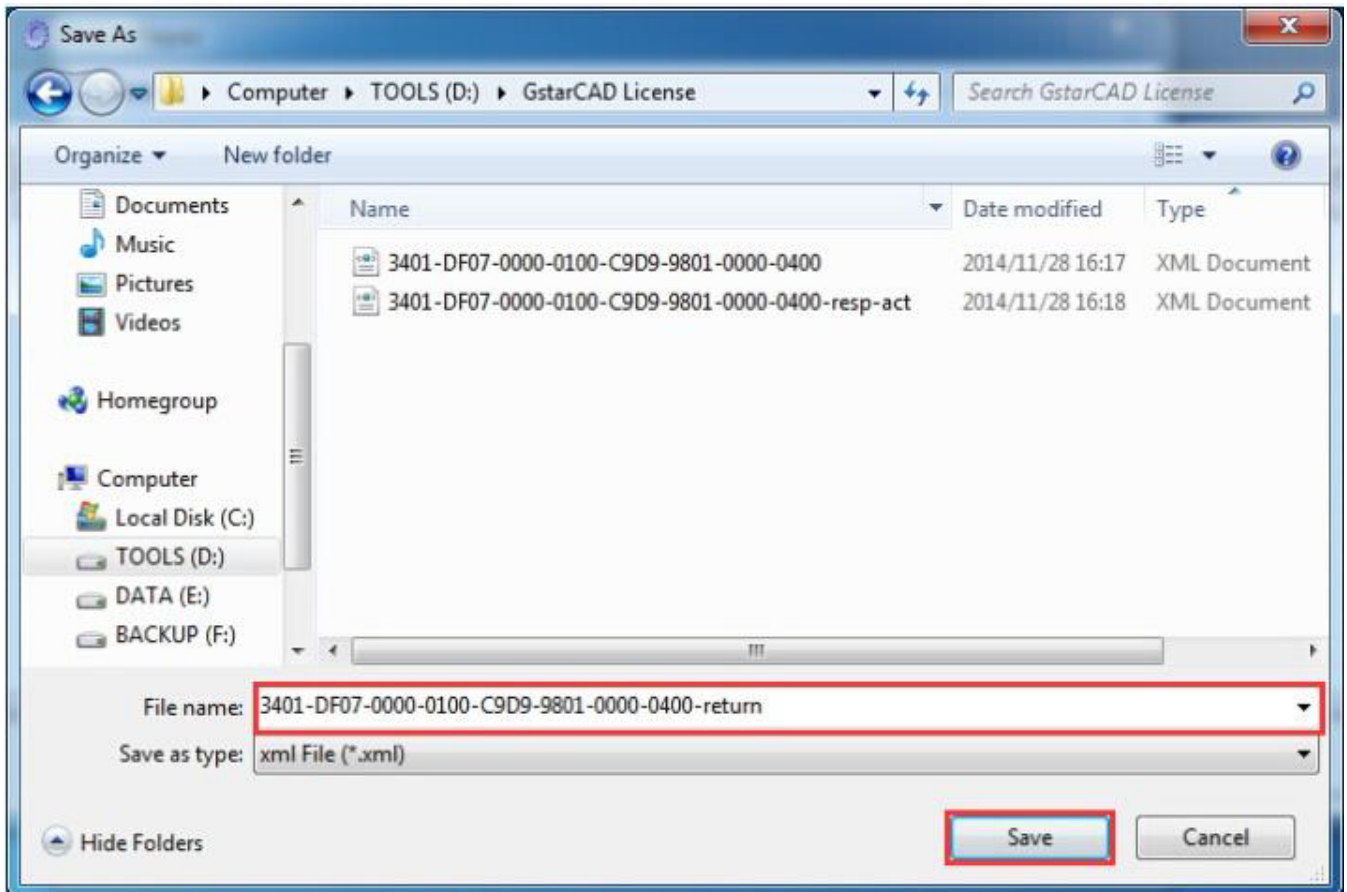
Generate

Browse...

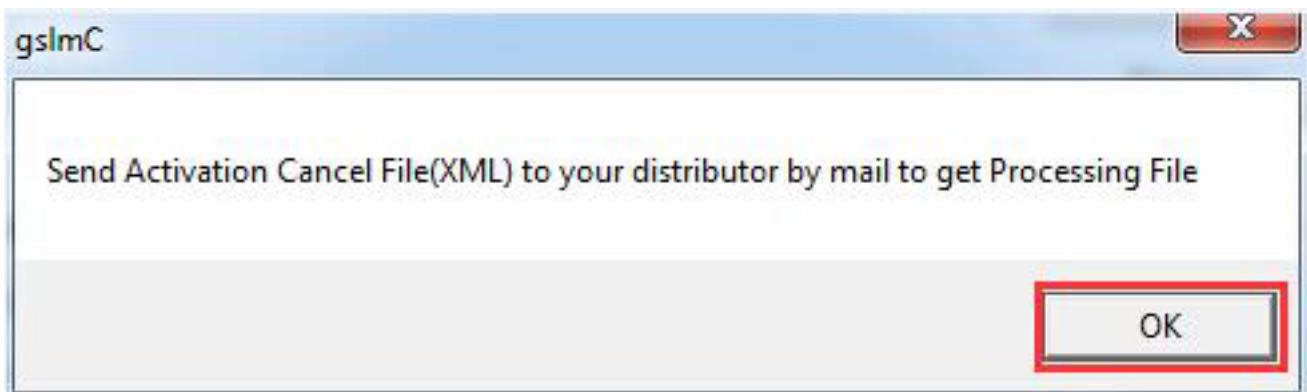
Process

OK

Save the xml file consisting of the same Serial Number with „-return.xml” extension.



Send Activation cancel file to your local distributor to get processing file or get respond file instantly by self service portal.



You will get a processing file from your local distributor in a short time,  
e.g: 3401-DF07-0000-0100-C9D9-9801-0000-0400-resp-return.xml 7.

Take the Response XML File back to your computer and continue. In the Return dialog box, please click the "Browse" button to select the Response file you have just saved and click the "Process" button.

Return

Step1:

Click "Generate" to generate Return File(.xml file)

2901-DF07-0000-0100-0099- \*\*\*\* -0000-0300

Generate

Step2:

There are 2 options to get the Response File:

1. Send the Return File generated in Step 1 to your distributor by E-mail to get the Response File.
2. [Click here](#) to go to our online service center to get the Response File. Login with the serial you have, and then use the Return File to get the Response File.

Step3:

Input Response File you received and click "Process" to remove license

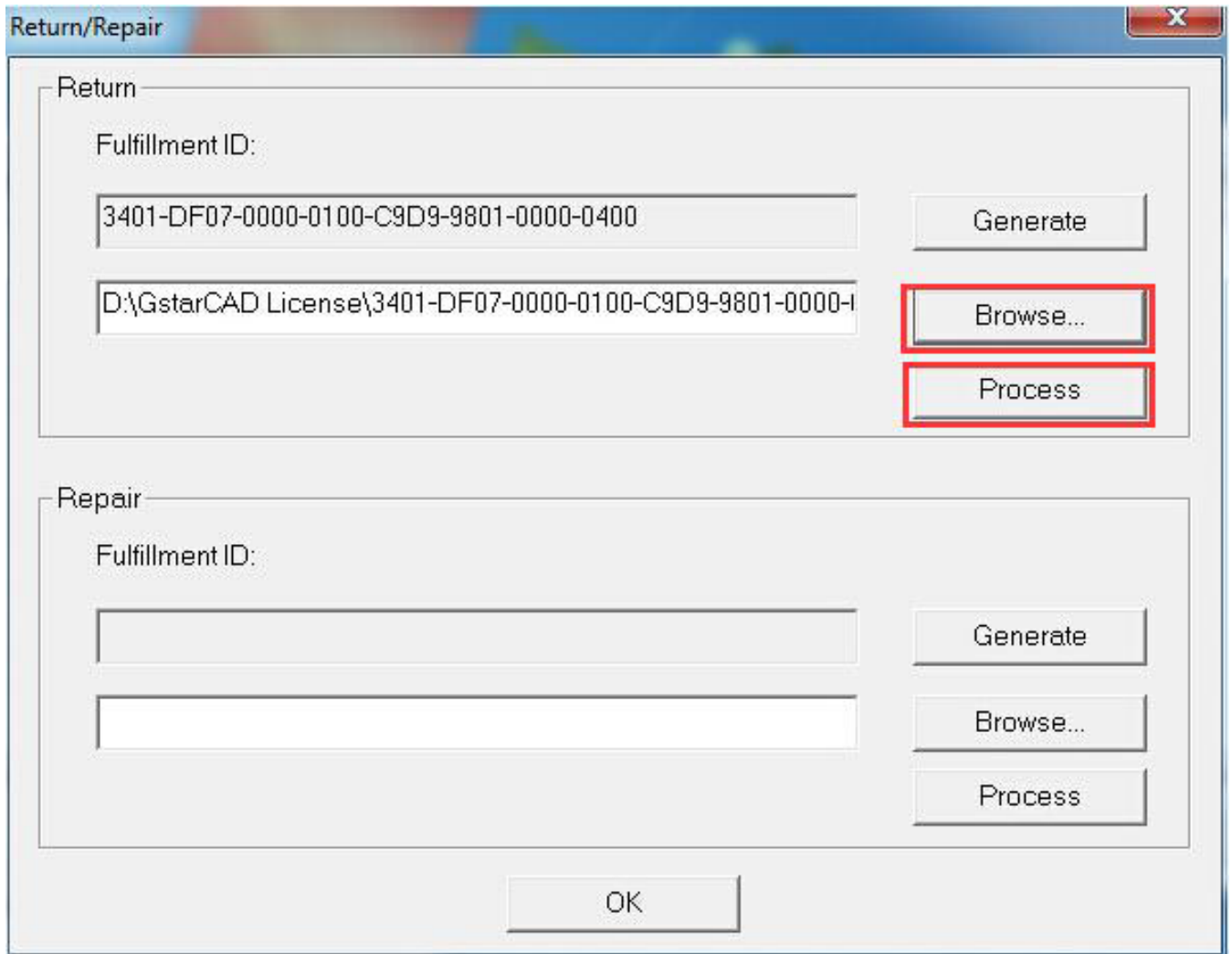
\\nse\2901-DF07-0000-0100-0099-\*\*\*\*-0000-0300-resp-return.xml

Browse...

Process

OK

*Offline version of license manager show dialogue below.*



The image shows a Windows-style dialog box titled "Return/Repair" with a close button (X) in the top right corner. The dialog is divided into two main sections: "Return" and "Repair".

**Return Section:**

- Label: "Fulfillment ID:"
- Text input field containing: "3401-DF07-0000-0100-C9D9-9801-0000-0400"
- Buttons: "Generate", "Browse..." (highlighted with a red rectangle), and "Process" (highlighted with a red rectangle).

**Repair Section:**

- Label: "Fulfillment ID:"
- Two empty text input fields.
- Buttons: "Generate", "Browse...", and "Process".

At the bottom center of the dialog is an "OK" button.

Please note that processing file “-resp-return.xml” is for clearing the registration information in the workstation which you returned the license. If you want to transfer your license right to another workstation, please generate a new Application File “.xml” and send to us. You will see in the license manager the status is disabled.

Click the “OK” button and save the file named by Serial Number with “return-Validation.xml” extension.

Return

Step1: Click "Generate" to generate Return File(.xml file)

2901-DF07-0000-0100-0099- \*\*\*\* -0000-0300

Generate

Step2: There are 2 options

1. Send the Return File to your distributor.
2. [Click here](#) to download the serial response File.

you have, and

Step3: Input Response File you received and click "Process" to remove license

\\nse\2901-DF07-0000-0100-0099- \*\*\*\* -0000-0300-resp-return.xml

Browse... Process

OK

gslmC

Please send \*\*\*\_returnValidation.xml to your distributor.

OK

Then click the "OK" button to close the process Response File success window and click the "OK" button to finish it.



