

# **GstarCAD server license offline deactivation, legacy 2011 - 2012**

1012 GstarCAD Malaysia July 6, 2021 [Activate / Deactivate](#) 0 7023

## **Return the Network license**

After you finish the usage of network flexnet license, the following are the operation steps to return license:

You can find the license manager in start-all program:

Click **GstarCAD License Manager (server)**, you will get the following window:

Select **Serial Number** which is going to be return and click **Return/Repair**.

You will get **Return/Repair** window. Click **Generate** to get **Activation Cancel File** with "-return.xml" extension.

Send the **Activation Cancel File** which you get from step 4 to your local distributor. You will be given the **Processing File** with the extension -resp-svr-return.xml.

Reopen the **License Manager (server)** window. Click **Browse** to input **Processing File** which you get from your local distributor.

Click **Process** to clean the data in **License Manager (server)**.

8. You will find the license status in GstarCAD License Manager (sever) is Disable.

Please note that **processing file "-resp-svr-return.xml"** is for clearing the registration information in the workstation which you returned the license. If you want to transfer your license right to another workstation, please generate a new **Application File ".xml"** and send to us.

Online URL:

<https://www.gstarcad.com.my/knowledge/article/gstarcad-server-license-offline-deactivation-legacy-2011-2012-1012.html>