GstarCAD server license offline deactivation, legacy 2013 - 2019

1149 GstarCAD Malaysia July 6, 2021 [Activate / Deactivate](#)   0 4572

Network (Flexnet) Off-line Return the license

Instruction: if your computer can not connect to the internet, you could use another one with internet connection helping you to return the license.

 Click **"GstarCAD License Manager (server**)" from Windows Start button> **All Programs > GstarCAD Network License Manager**.

The following window will pop up. Then select the license you want to return and click the "**Return**" button.

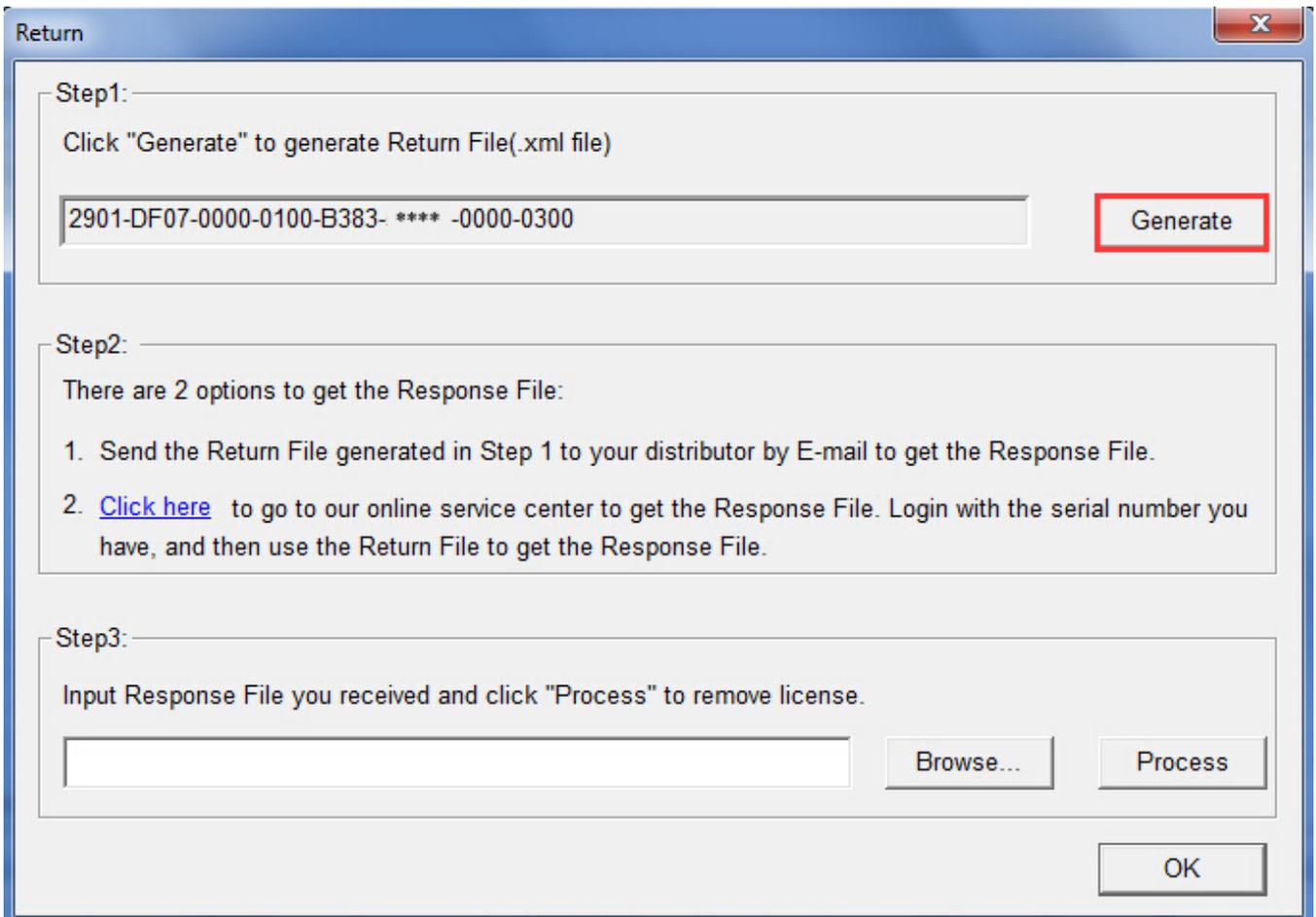Click the "**click here**" button to open the manual return wizard.

Follow the Return wizard. Please click "**Generate**" to get the Return File which named by Serial Number with "**.xlm**" extension and save it to the local computer.

Go to another computer with internet connection and use the Return File to acquire the Response File via one of the two options as follow.

Option 1: E-mail You can send the Return file to your distributor to get the Response File.

Option2: [online service You can go to the GstarCAD online service center](#)

Option 1

E-mail You can send the Return file to your distributor to get the Response File.

Option 2

[Online service You can go to the GstarCAD online service center](#)

Take the Response XML File back to your computer and continue. Follow the Return wizard and click the "**Browse**" button to select the Response XML File you have just saved, and then click the "**Process**" button.

Return

Step1:

Click "Generate" to generate Return File(.xml file)

2901-DF07-0000-0100-B383- **** -0000-0300

Generate

Step2:

There are 2 options to get the Response File:

1. Send the Return File generated in Step 1 to your distributor by E-mail to get the Response File.

2. Click here to go to our online service center to get the Response File. Login with the serial number you have, and then use the Return File to get the Response File.

Step3:

Input Response File you received and click "Process" to remove license.

ense\2901-DF07-0000-0100-B383- **** -0000-0300-resp-svr-return.xml
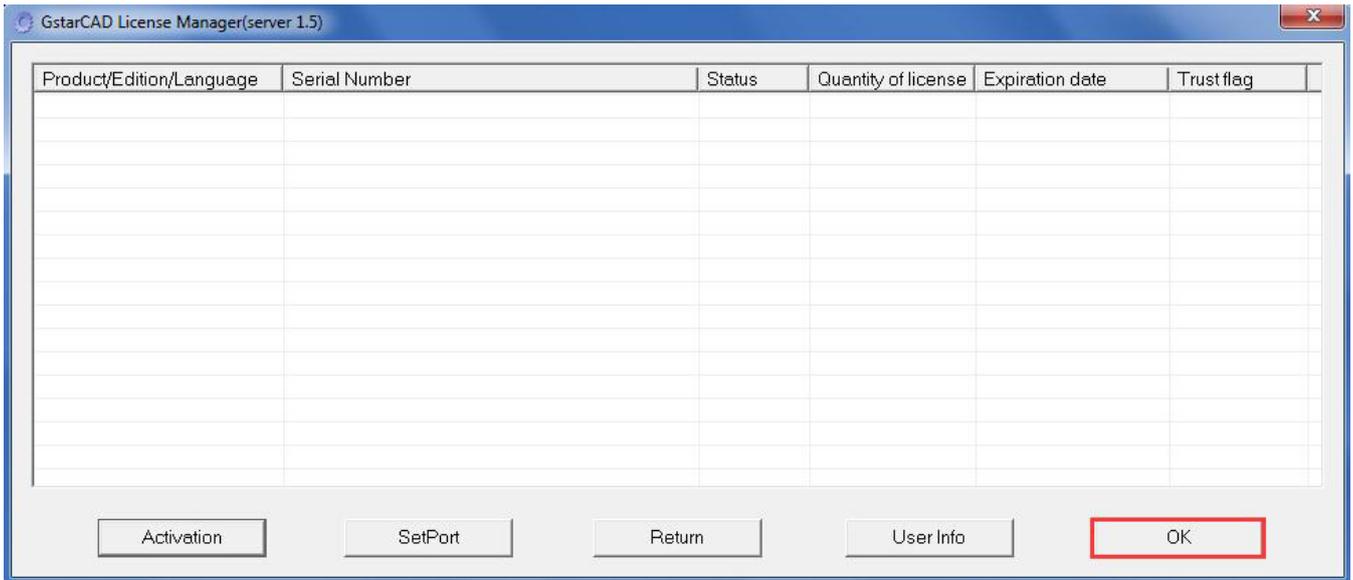
Browse...

Process

OK

Click the "**OK**" button and send the file named by serial number with "return-Validation.xml" extension to your distributor.

Click the "**OK**" button to close the dialog box.

Online URL: